

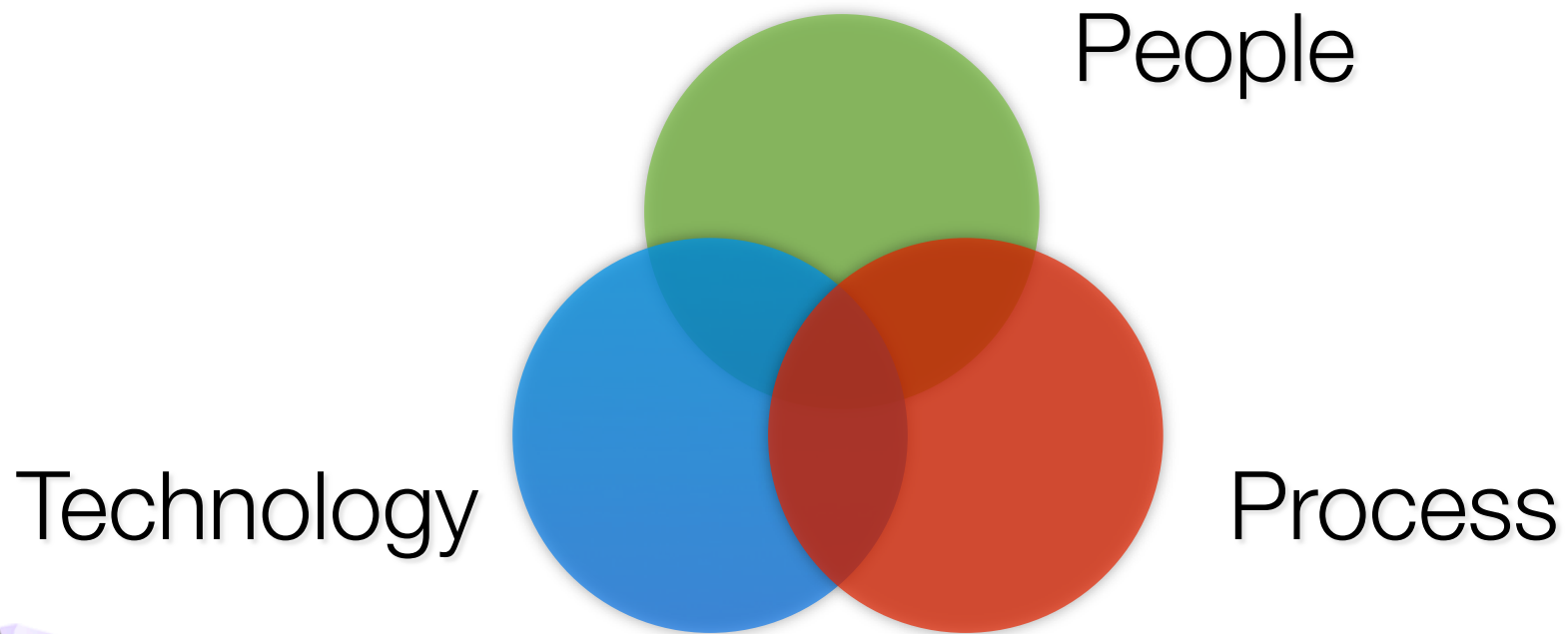
# Building Successful Processes

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Fellowship Technologies



# The Systems Trinity



# Exercise

Think of a process that you observed or were involved with at your church that worked well. What did you like about it? What was the result?



# Exercise

Think about what is the most critical challenge that you face at an operational level in your church today?



“... people change only when they hurt enough that they have to, learn enough that they want to, or receive enough that they are able to.”

John Maxwell



# what is process?



# Definition of Process

Sequence of interdependent and linked procedures which, at every stage, consume one or more resources (employee time, energy, machines, money) to convert inputs (data, material, parts, etc.) into outputs. These outputs then serve as inputs for the next stage until a known goal or end result is reached.



consistency

quality

# why process?

creativity

accountability

ramp-up



sequential

dependent

# characteristics

simple

time-sensitive

limited



who

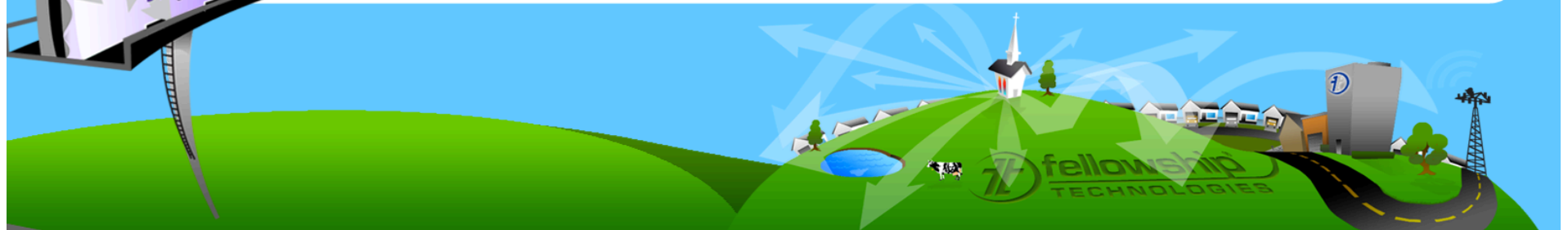
what

# 5W's

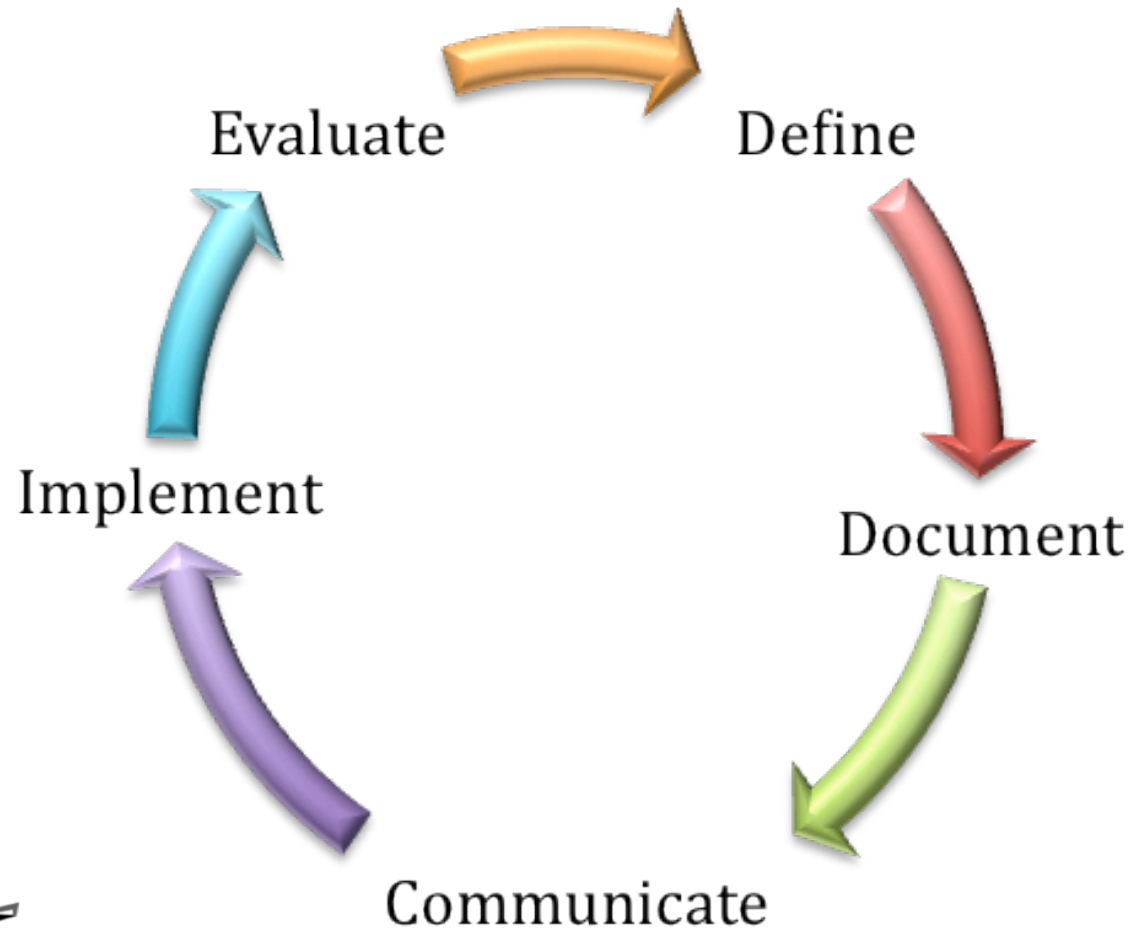
where

when

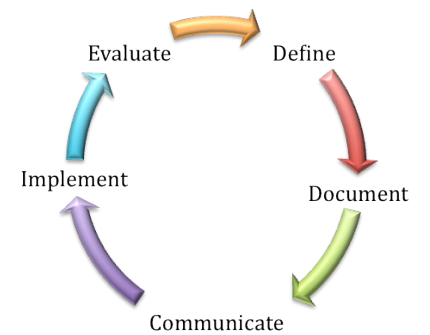
why



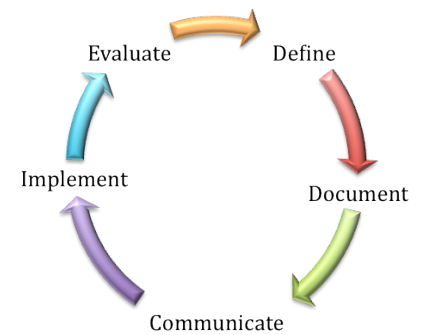
# The Process of Process



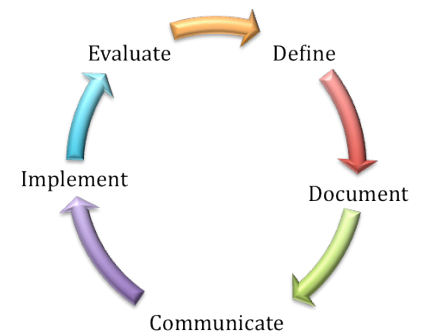
# define



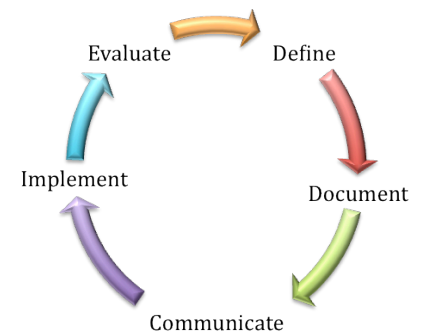
# document



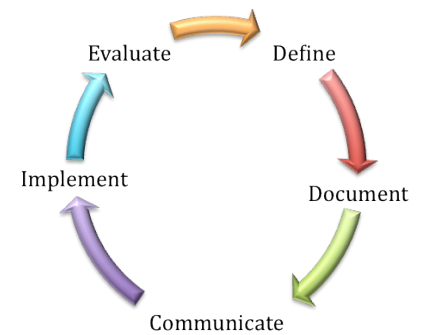
# communicate



# implement



# evaluate



# questions



# thank you!

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